

# Vulnerable Adults List

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Sharing information about vulnerable adults is a complex matter. There is a variety of data and information held about adults deemed to be vulnerable across Surrey, held in different places, in different ways, by different agencies, services and organisations. Existing databases are generally incompatible, creating additional challenges for professionals and organisations who are working with vulnerable adults.

The subject of sharing information regarding vulnerable adults was raised by SCC Adults Social Care (ASC) during a 100 day consultation process to identify key priorities across Surrey County Council. In particular, ways need to be found to allow easier and quicker access to data and information regarding vulnerable adults during incidents and emergency situations within Surrey. Recent events, such as the floods across Surrey, have highlighted the impact of not having an overarching view of adults deemed vulnerable during that time.

## The approach

It is recognised that there are diverse, disparate and non-interoperable systems related to the recording of data pertaining to vulnerable people.

Different organisations look at needs in different ways so it would be very difficult to attempt to create a centralised system that could work for everyone; in addition vulnerability and needs can change on a daily basis therefore flexibility is needed.

Therefore the main aim of this project is to create an independent 'platform' that the various systems could feed into, effectively joining up all the vulnerable peoples lists and enabling a centralised view across the agencies' and organisations' relevant data without them needing to change their business process around assessment or classification of needs.

## Stakeholders

There are a variety of different agencies, services and organisations across Surrey who provide services and work with vulnerable adults. Key stakeholders include:

- SCC Surrey Fire and Rescue Service
- Surrey Police
- Surrey Districts and Boroughs
- SCC Emergency Management Team
- SCC Adult Social Care (ASC)
- SCC Children's Services
- CCGs (clinical Commissioning Groups)
- NHS England Surrey and Sussex Area Team - Operations & Delivery Directorate
- Surrey and Borders Partnership NHS Foundation Trust
- Utilities – Water, Electricity and Gas
- Military
- 3<sup>rd</sup> Sector including charities, volunteers, and independent providers

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